

Minister for Housing and Planning
Minister for Infrastructure and Transport
Minister for Local Government

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30 MAR 2026

Dr Shane Broad MP
Member for Braddon

c/- Laura.Ross@parliament.tas.gov.au

Dear Dr Broad

On 5 March 2026 you asked me the following constituent question in the House of Assembly:

I've been contacted by a Braddon constituent who tells me the road outside their property has been patched so many times it now looks like a quilt. They say they are replacing tyres because of potholes, school buses are swerving to avoid craters and when it rains, sections of the road become undrivable. They want to know how many complaints your department has received about the condition of roads in Braddon in the last 12 months. And when will Tasmanian road users see permanent repairs instead of temporary patches?

In response to your question, the Department receives requests or concerns from stakeholders, which are often reported to observations of road conditions, events that have occurred or requests relating to the timing of works, rather than complaints. The requests or concerns are not necessarily related to urgent matters or key levels of service requirements but rather can be simply noting a concern or requesting information.

The Department maintains three data sets relevant to this query: incidents, potholes (defects) and customer requests. Pothole data includes all defects identified by the maintenance contractor, departmental staff and customers – there is therefore some overlap between this data and the other datasets.

For the period 1 March 2025 to 1 March 2026, the following data was recorded:


- 178 incidents were logged across the Division of Braddon. The majority of reported incidents occurred on the Bass Highway (133).
- There were 5,314 pothole defects identified for the Division of Braddon for the nominated period. The majority of these potholes were logged by the maintenance contractor during their weekly or twice weekly inspections of the State Road Network. Inspection frequency is dependent on the priority of the

road. The Bass Highway (1290) and Murchison Highway (1486) had the highest number of pothole defects recorded during the nominated period.

- There were 382 customer requests received for the North West Region (unable to be broken down into electoral divisions, but Braddon makes up about 80 per cent of the region). Of these, there were 230 call-out hazards, 88 call out obstructions, 8 general, 51 road surface and 5 relating to roadside issues. The majority of Customer Requests were related to the Bass Highway (257).

Thank you for your interest in this matter.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Kerry Vincent', written in a cursive style.

Hon Kerry Vincent MLC
Minister for Infrastructure and Transport