

CONSTITUENT QUESTION

House of Assembly

ASKED BY: Helen Burnet MP

ANSWERED BY: Hon Bridget Archer MP
Minister for Health, Mental Health and Wellbeing

QUESTION:

What mental health outreach services exist for those experiencing homelessness in the Hobart CBD?

What services replace the Southern Mental Health outreach after the Peacock Centre reopened?

ANSWER:

We know more Tasmanians are seeking help for their mental health, which is why we've made the largest investment of any Tasmanian Government - more than \$564 million over the past decade.

We've shifted mental health care from mainly hospital-based services to support that reaches people in their own communities, including people experiencing homelessness.

Access Mental Health is a key part of these reforms. It's a free, 24/7 phone line offering:

- counselling support
- information about the mental health system
- help with referrals to public mental health services

Anyone in Tasmania can call Access Mental Health on 1800 332 388. In the South, people experiencing homelessness are triaged through Access Mental Health and connected with the right team, such as the Acute Care Team, PACER, or one of the Community Care Teams that provide outreach in the Hobart, Glenorchy or Eastern Shore areas.

The Peacock Centre continues to provide specialist and community mental health services, including the Mental Health Integration Hub, Safe Haven, and Peacock House. Safe Haven is a walk-in service available seven days from 9am to 10pm.

Other early-intervention and community support include Medicare Mental Health walk-in centres and bulk-billing Urgent Care Clinics, funded by the Federal Government.



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Date: 9 April 2026