



POSITION DESCRIPTION

General Stream Band 7

POSITION TITLE:	Senior Technical Lead
Entity	Legislature - General
Unit	Parliamentary ICT
Reports To (role)	Assistant Manager, ICT Delivery
Direct Reports:	N/A
Award and Band Level	Tasmanian State Service Award Band 7 (ICT4)
Employment status	Permanent Full Time
Full Time Equivalent (FTE)	1.0
Ordinary Hours per week	Average of 36.75 hours per week with additional reasonable hours as required of the role. The position may require working extended and unpredictable hours during sittings of Parliament with work being undertaken outside normal hours.
Location	Parliament House, Hobart, Tasmania



RESPECT



INTEGRITY



TRUST



INCLUSIVITY



EMPOWERMENT



COLLABORATION

About Us

The Parliament of Tasmania is a meeting place where elected representatives meet to make laws, authorise the expenditure of public funds, scrutinise the government of the day and give a voice to their constituents in the electorates. The Parliament is made up of three separate entities consisting of:

- House of Assembly – which provides services to the Members of the House of Assembly, including chamber and committee support in the discharge of their constitutional and parliamentary responsibilities as elected Members.
- Legislative Council – which provides services to the Members of the Legislative Council, including chamber and committee support, in the discharge of their constitutional and parliamentary responsibilities as elected Members.
- Legislature - General – which provides joint services to support Members of Parliament, officers, and staff of the Parliament. These services broadly relate to building and facilities, engagement and visitor services, finance, ICT, library and research services, parliamentary reporting services, and people & culture.

Why work at Parliament of Tasmania

- A unique opportunity to contribute to democracy in Tasmania.
- Develop capability in delivering innovative, responsive, and impartial professional services.
- A supportive environment to enable our people to do their most purposeful and rewarding work.
- Deliver value that makes a real impact.
- Generous leave provisions and benefits.
- This might be your best role ever.

Position Purpose

The Senior Technical Lead provides senior specialist ICT leadership across Parliament's enterprise technology environment, with responsibility for technical leadership, technology standards, cyber security governance, platform design and strategic technology planning.

The role provides authoritative technical advice to support organisational decision-making, ensures technology platforms are designed and implemented in accordance with approved standards and the Parliament's risk management approach, and leads complex technical initiatives that have organisation-wide impact.

Operating as a Band 7 (ICT4) lead practitioner, the role combines strategic technical leadership with technical assurance and resolution of complex ICT solutions. The role strengthens the resilience, security and sustainability of Parliament's ICT services and supports the delivery of the Digital Transformation Program.

Key Accountabilities/Duties

- Provide senior technical leadership across Parliament's ICT environment, ensuring technology solutions are secure, reliable, scalable and aligned with organisational strategy, priorities and requirements.
- Develop, maintain and govern ICT technical standards, architecture patterns and technology policies to support consistent service delivery, cyber security alignment, lifecycle planning and compliance with organisational requirements.
- Lead strategic asset review, lifecycle planning and roadmap development for enterprise ICT platforms, identifying risks, dependencies, priorities and future investment requirements.
- Lead the design, implementation and assurance of complex technical solutions and high-risk changes, and act as an escalation point for complex platform, infrastructure and integration issues.
- Provide technical governance and assurance of vendors, contractors and technology solutions, including technical input to procurement, evaluation, implementation, risk treatment and performance review activities.
- Provide technical leadership, mentoring and knowledge sharing to ICT staff, including guiding design decisions, reviewing proposed solutions, supporting troubleshooting of complex issues, supporting capability uplift, consistent delivery practices and effective management of enterprise ICT risk.
- Perform any other allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from an occupant at this classification level.

Key Challenges

- Balancing technical leadership, governance and strategic planning responsibilities with hands-on implementation in a small ICT function
- Establishing consistent technical standards, cyber security controls and ICT policy while maintaining operational continuity and responsiveness during parliamentary sittings.
- Managing technical risk, lifecycle pressure and emerging technology requirements across critical enterprise platforms.
- Supporting future digital transformation, including cloud and hybrid platform planning, while ensuring existing services remain secure, resilient and fit for purpose.

Key Relationships

- **Internal:** Members of Parliament, Clerks and Deputy Clerks of both Houses, Executive Director Legislature-General, Program Director Digital Transformation, Manager Digital Innovation and Delivery, Assistant Manager ICT Delivery, ICT staff and other Legislature-General staff.
- **External:** ICT vendors and contractors, whole-of-government ICT and cyber security forums, service providers, technology partners and consultants.

Level of responsibility
The Senior Technical Lead operates with a high level of autonomy within established strategic, governance and risk frameworks, under the direction of the Assistant Manager, ICT Delivery. The role has responsibility for: • Providing independent, definitive and specialist technical advice on complex ICT architecture, platform, cyber security and technology governance matters. • Establishing and maintaining technical standards, architecture patterns and ICT technology policies that guide enterprise platform design, assurance and implementation. • Leading complex technical work and high-risk implementation activities that impact multiple systems, services or business areas. • Identifying, assessing and recommending treatment options for enterprise ICT risks, dependencies and technical constraints. • Providing technical assurance over vendor-delivered solutions and ensuring alignment with Parliament's architecture, cyber security and service requirements. • Influencing outcomes through specialist expertise, technical authority, mentoring and collaboration rather than direct line management responsibility, including setting expectations, guiding technical approaches, resolving competing views and supporting consistent work practices.

Essential requirements
• Demonstrated experience in a senior ICT technical leadership role, including responsibility for the design, implementation, support, governance and assurance of enterprise technology environments. • Strong technical expertise across enterprise technologies, such as infrastructure, networking, cloud services, identity management, cyber security, platforms and ICT service environments, with the ability to develop and implement technical standards, architecture patterns, policies and governance controls. • Proven ability to lead the design, implementation and assurance of complex ICT solutions and high-risk technology changes, including enterprise-wide or cross-platform initiatives. • Demonstrated ability to assess and manage technical risk, provide authoritative advice, influence technology decisions, and communicate complex technical issues effectively to senior stakeholders, vendors and non-technical audiences. • It is a condition of your employment that you must be an Australian citizen or permanent resident, a New Zealand citizen, or hold a current visa which allows you to work in Australia in a permanent full-time role. • It is a condition of your employment that you are deemed to be of suitable character. This assessment will be subject to a satisfactory result from a Nationally Coordinated Criminal History Check. • It is a condition of your employment that you are assessed as being fit for duty to perform the duties of your role. To determine your fitness for duty, you may be asked to provide a declaration of your health status, including disclosure of pre-existing medical conditions.

Desirable requirements
• Tertiary qualifications in ICT, cyber security, engineering, business or a related discipline, or equivalent experience. • Relevant industry certifications or demonstrated experience in enterprise technology, cloud services, cyber security, networking, Microsoft technologies or ICT service delivery. • Experience working in a parliamentary, government, or highly regulated environment.

Selection Criteria	
Capability Name	Capability Indicators
Judgement, common sense and strategic thinking applied to identify and analyse problems/key issues, determine alternative approaches and assess their consequences, and provide advice and recommendations.	- Provides definitive advice and recommendations on specialised ICT architecture, cyber security governance and platform matters. - Researches and analyses complex technical, operational and risk issues and presents logical options and recommendations. - Identifies, defines and develops recommendations to improve enterprise ICT services, technical standards and technology governance.
Delivers quality results by managing self, time and resources and prioritise work to deliver outcomes on time. Accept responsibility and be accountable for quality of work to both internal and external clients.	- Establishes and reviews technical work plans, roadmaps and implementation approaches to deliver agreed outcomes. - Leads complex technical activities and promotes secure, reliable and client-focused service outcomes. - Anticipates priorities and develops longer-term strategies for enterprise platform capability, resilience and lifecycle management.
People and leadership skills evidenced by working co-operatively as part of a team or group. Manages others effectively, models leadership behaviours and leads by example to deliver positive business outcomes.	- Provides technical leadership, mentoring and guidance to ICT staff and contributes to capability uplift. - Gains the cooperation of others in achieving work objectives and broader strategic outcomes through expertise and influence. - Works collaboratively and constructively to support learning, knowledge sharing and consistent delivery practices.
Communicates effectively with colleagues and external stakeholders adapting communication styles to suit different situations.	- Prepares complex written material, technical advice, briefings, standards and policy documents requiring only minor changes. - Clearly articulates complex technical, cyber security and architecture issues to technical and non-technical stakeholders. - Liaises, negotiates and influences outcomes internally and externally on complex technical and vendor matters.
Builds & maintains productive working relationships	Develops and maintains effective relationships across ICT, parliamentary

with colleagues, clients and stakeholders (both internal and external) with a demonstrated capability to nurture relationships; facilitate cooperation and partnership; value difference and diversity; and guide, mentor and develop people.	business areas, vendors and external technology partners. • Engages stakeholders to identify shared goals and achieve mutually beneficial technology and service outcomes. • Promotes consultation and seeks feedback to ensure enterprise technology decisions are fit for purpose.
Change responsiveness evidenced by an individual's response and approach to change including their ability to positively adapt, manage and implement change.	• Leads and supports technical change through influence, communication and sound implementation planning. • Assesses the impact of technology change and implements solutions that support the digital transformation agenda. • Operates effectively in an environment of change while maintaining flexibility, resilience and service continuity.
Professional ethics Demonstrated capability to be ethical and professional.	• Consistently behaves in a manner that complies with our Code of Conduct, Core Values, and our policies and procedures. • Recognises impact of own behaviour on others and modifies behaviour accordingly. • Develop understanding of own capabilities and seek opportunities for personal and professional development. • Values people for their contribution.

