

## Ambulance Tasmania – Use of Taxis to Transport Patients

### **Dr BROAD question to MINISTER for HEALTH, MENTAL HEALTH and WELLBEING**

A constituent has raised a deeply concerning incident involving a seriously unwell 17-year-old with a chronic condition who called 000 with symptoms indicating a potentially life-threatening situation, yet was transported alone in a taxi rather than receiving an ambulance response. Can the Minister clearly outline what criteria are used to classify a patient as critical within our emergency response system and how those criteria determine whether a patient receives a trained paramedic response, versus being referred to an alternative transport such as a taxi or rideshare? Can the Minister confirm that specific safeguards are in place to protect vulnerable patients, particularly minors, when these decisions are made?