

TasWater – Charges

Ms BUTLER question to TREASURER

My question is from Cindy of Perth in relation to water and sewerage charges by TasWater. Cindy states: 'We have lived at our address for 34 years and have always had two water connections and one sewerage connection. One water connection is used for our residents and returns wastewater to the relevant area. The second connection is used for our substantial vegetable garden and does not feed into any area of waste. TasWater have advised the previous sewer services were generally based on the number of ETs assigned to our property. Under the new pricing structure, residential sewer service charges are now based on the number of water connections to a property. It is an extra \$800 per year on top of our other increased water and sewerage service charges - charges for a service we don't have. Australian consumer law is founded on a simple principle: consumers should not be required to pay for a service that has not been delivered. Minister, will you step in and review this policy?'