

Department of Health

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Scott Hennessy
Secretary
Public Works Committee
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Dear Scott

Subject: PSCPW – NWRH Upgrade – ED and Ambulance Drop Off – Matters Taken on Notice

Thank you for your letter dated 27 May 2026, seeking additional information for the Public Works Committee after the hearing on the NWRH Upgrade. The Department offers the following responses to questions 1 and 2.

Question 1 Emergency Department presentation by age for NWRH

Please find below a summary of activity across NWRH for 2025 and year-to-date 2026:

Row Labels	2025												2025 Total	2026						2026 Total	Grand Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Jan	Feb	Mar	Apr	May	Jun		
NWRH																					
under 1	59	52	62	68	49	62	78	73	63	92	84	68	810	52	48	45	56	52	32	285	1095
1 to 14	303	339	368	353	389	370	385	411	436	338	339	384	4415	332	272	277	245	290	104	1520	5935
15 to 24	339	317	352	348	359	349	353	376	365	322	360	282	4122	326	289	343	325	332	111	1726	5848
25 to 44	587	536	572	514	588	538	574	581	566	548	479	528	6611	576	518	523	545	527	200	2889	9500
45 to 64	550	507	505	527	504	405	485	445	468	490	492	472	5850	505	454	482	442	445	157	2485	8335
65 and above	624	621	653	605	627	612	625	638	602	707	604	655	7573	625	539	603	579	584	223	3153	10726
Grand Total	2462	2372	2512	2415	2516	2336	2500	2524	2500	2497	2358	2389	29381	2416	2120	2273	2192	2230	827	12058	41439

- Overall activity
 - 2025 total: 29,381
 - 2026 YTD (Jan–Jun): 12,058
 - Grand total: 41,439
- Monthly activity trends

- 2025 monthly volumes were relatively stable, ranging from 2,336 to 2,524, with an average of approximately 2,448 presentations per month.
- 2026 YTD shows slightly lower monthly volumes, ranging from 2,120 to 2,416, noting this reflects partial-year data (to June only).
- Age group distribution (2025 + 2026 YTD combined)
 - 65 years and above: 10,726 (largest cohort)
 - 25–44 years: 9,500
 - 45–64 years: 8,335
 - 15–24 years: 5,848
 - 1–14 years: 5,935
 - Under 1 year: 1,095
- Key observations
 - Demand is highest among older populations (65+), followed by working-age groups (25–64).
 - Presentations among children and young people (under 15) remain comparatively lower, though still represent a consistent portion of activity.
 - The overall age distribution pattern remains consistent between 2025 and 2026 YTD, with no major shifts in cohort proportions.
 - While 2026 activity is trending lower, it is broadly aligned with 2025 when considering the partial-year timeframe.

Question 2 Human Resources and recruitment information

Agency/Locum usage

This table indicates the total FTE of agency nurses and medical locum staff as at 12 June 2026 this number varies at different times.

Role	FTE
Agency Nurses	22.39
Locum Medical	8.33
Total	30.72

Turnover rate

This table indicates the current turnover rate for the professional groups as at the 12 June 2026.

Type	YTD Turnover rate
Nurses	5.51%
Medical	26.37%
Operational	0.00%
Admin/Clerical	0.16%

Total Emergency Department Establishment and vacancy data

This table show the current established position by professional and award group sum of position FTE shows the total FTE and the last column for vacancies. Many of these are in recruitment processes.

Classification and role	Sum of Position FTE	Sum of FTE Occupied	Vacancies
Health & Human Services Award Band 1 - 9	7.01	6.19	0.83
Administration Officer	0.45	0.45	0.00
Emergency Department Communications Clerk	2.96	2.53	0.44
Emergency Department Triage Clerk	2.50	2.50	0.00
Emergency Department Triage Clerk (Casual/Relief)	0.50	0.11	0.39
EMET Program Support Officer	0.60	0.60	0.00
Health & Human Services Award OHO 1 - 3	12.29	10.00	2.29
Emergency Department Support Officer	9.07	8.79	0.28
Emergency Department Support Officer (Casual/Relief)	2.03	0.00	2.03
Emergency Department Support Officer (Relief)	0.01	0.05	-0.04
Hospital Aide	1.17	1.16	0.01
Nurses	76.65	54.28	22.37
Associate Nurse Unit Manager (ANUM)	5.28	5.11	0.17
Clinical Nurse Educator	1.00	1.00	0.00
Enrolled Nurse	11.11	4.32	6.79
Nurse Unit Manager (NUM) - Emergency Department	1.00	1.00	0.00
Project Nurse - Safety and Security	1.00	0.00	1.00
Registered Nurse	49.22	36.77	12.45
Registered Nurse - Clinical Facilitator	3.69	3.53	0.16
Registered Nurse - Clinical Facilitator (Casual)	0.86	0.00	0.86
Registered Nurse - Transition to Practice	1.68	2.53	-0.84
Registered Nurse (Relief)	0.40	0.00	0.40
Registered Nurse Relief	1.41	0.04	1.37
Salaried Medical Practitioners	36.00	21.99	14.01
Clinical Director - Emergency Medicine	1.00	0.25	0.75
Clinical Lead - Emergency Medicine (NWRH)	1.00	1.00	0.00
Intern	1.00	1.00	0.00
Medical Intern	1.00	1.00	0.00
Registrar - Emergency Medicine	8.50	7.74	0.76
Registrar - Emergency Medicine (Relief)	2.19	0.00	2.19
Registrar (DEM/Anaesthetics)	2.00	1.00	1.00
Registrar (Emergency Medicine) (STP-TMSDT)	1.00	0.00	1.00
Resident Medical Officer	9.00	3.00	6.00
Resident Medical Officer - Specialist College Trainee	1.00	1.00	0.00
Staff Specialist - Emergency Medicine	7.08	6.00	1.08
Staff Specialist - Emergency Medicine (Relief)	1.23	0.00	1.23
Grand Total	131.95	92.46	39.50

Thank you for the opportunity to provide this additional information.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A Goelst', written in a cursive style.

Andrew Goelst

Project Manager

Date 23 June 2026

Copy to: Paula Hyland - Executive General Manager Health Service Operations (North West Hospitals and Primary Health)

Clearances

Instructions: where the agreement of more the two people has been provided, please add manually additional names and position titles

Proper attention has been given to critical timeframes and sufficient time has been allowed for consideration of these issues and/or for briefings to occur to enable decisions to be made. Consultation on the issues has occurred. Consequently this minute has been approved for transmission, and accuracy and content of the document is endorsed by:

Simon Dunne – Director Programming and Delivery on 23/06/2026.

Agreement with the document and the content within it has been provided by:

Brittany Scholte, Executive Support Officer on 12/06/2026.

Paula Hyland Chief Executive Hospitals North West 12/06/2026.

Prepared by:

Andrew Goelst, Project Manager, 22 June 2026.